

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

RUSTIC HILLS WATER PWS 1330086 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the Monitoring period(s): 4th Quarter, 2015.

We are taking the following actions to address this issue:

Rustic Hills Water failed to submit the fourth quarter Disinfectant Level Quarterly Operating Report (DLQOR) to the TCEQ as required by January 10, 2016. All second quarter residual monitoring had been completed, the report prepared but the mailing deadline was missed. We will closely monitor this issue to prevent any other reoccurrence.

The results of all monitoring conducted during this period met regulatory limits set for chlorine residual. *At no time was the quality of the water in question.*

Please share this information with all people who drink this water, especially those who may not have received this notice directly (ie., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact **Ryan C. Smith** at **830-238-4877.**